# Pennsylv ania

# Reentry Survival Manu al

Manual for People Leaving Prison



Based on the experiences of those who left or were leaving prison







#### **Message to People Leaving Prison**

This manual is designed to help you, the person inside prison, help yourself and others inside prison to plan for successful community living. Its goal is simply to help you increase the odds of winning at community living. The manual will guide you through the process of planning by first asking a question, such as "do you have identification?" If the answer is "no", then a series of steps are shown that guide you towards a "yes" response to the question. Space is left for you to add information for your state. The experiences of people who have walked this journey before you are shown in boxes along the right-hand side of the page.

This manual is a work in progress. It is based on the experiences shared with me by people inside prison or who had reentered the community from prison. From what has been told to me, most prisons have very basic reentry programs that help only a small number of people. Yet almost everyone inside prison eventually returns to the community. Living in the community after prison is <u>not</u> easy. Many people fail at living in the community or die trying! The research suggests that most people who leave prison return within three years. People who left prison report experiencing depression, disappointment, and frustration after they returned to the community. New evidence also shows that people who left prison are more likely to die in the community during the first weeks, months, and year after release compared to people their age already living in the community. These deaths were caused by homicide, suicide, drug overdose, and cardiovascular problems. This is a very bleak picture. We share it with you so that you can "get real" with what you are facing as you approach the gate. Your experience back to the community can be different; it can be successful. It is your choice to make it a priority.

This manual is for you and for those who will walk this journey after you. It becomes more useful to those following in your footsteps if you help to improve the manual through your experiences. Please let me know if there are ways to improve the manual by adding your comments on the last page and mailing it to my office. Together we can help people leaving prison help themselves survive reentry and live successfully in the community. May successful living in the community be yours!

#### **Steps to Successful Community Living**

#### **In Prison Steps:**

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### Step One: Getting the Paper "You in Order

Question: Do you have identification?	
<ul> <li>□ YES</li> <li>If you already have photo identification, skip to Step 2.</li> <li>□ NO</li> </ul>	Since 9-11, <b>photo</b> identification has become essential but also hard to get.
Continue with this step.	
PA DOC has a Memorandum of Understanding with the Pennsylvania Department of Transportation (Penn DOT) to help you get identification. <b>Obtaining photo ID through your institution is easier and faster</b> than trying to get photo ID after you are released. See your Corrections Counselor to get the status of your license and obtain photo ID.	Pennsylvania DOC provides photo ID at the time of release. The ID has "DOC" on the card.
Birth Certificate  ☐ YES	Birth certificates are requested from the state where you were born.
See your Corrections Counselor to obtain your birth certificate. They will help you apply for your birth certificate no matter which state you were born. It is much easier to get your birth certificate through your institution instead of applying for it after you are released.	Birth certificates are requested from the state offices of Vital Records. See your Corrections Counselor to get your birth certificate.
Social Security Card  ☐ YES ☐ NO	Some DOCs request SS cards prior to release and give them to the person at the time of release.
PA DOC has a Memorandum of Understanding with the Social Security Administration to help process Social Security card applications for a <u>duplicate</u> card. Speak with your Corrections Counselor about applying for a duplicate Social Security Card.  NOTE: PA DOC will not be able to help you get a new Social Security Card.	NOTE: The Social Security Administration will not process SS card applications submitted from people inside prison. You MUST go through PA DOC counselors!

#### <u>Driver's License or Non-Driver Photo</u> <u>Identification</u>

□ YES

 $\sqcap$  NO

Speak with your Corrections Counselor to know the status of your license and obtain your driver's license or non-driver photo ID. It is easier and faster to get photo identification through your institution than after being released.

NOTE: The photo ID application you receive from PA DOC is specific to your institution and only works through the institution. The application form will not work if trying to apply in the community.

Some types of convictions, such as DWI or drug possession/distribution convictions, place lifetime or time limit suspensions on the ability to get a driver's license. Check the laws in your state to determine if this affects you.

### Question: Is your identity clear of trouble?

**□ YES** 

If your identity is clear of trouble, **move to Step 3**. If you are unsure, continue with this step.

- Active warrants or detainers
- Active fees or charges
- Possible "identity theft"

Many people reported that they have pending warrants and detainers and that they were unsure whether they would be picked up at the gate by federal or local agencies.

Others had fees or charges associated with child support, court rulings to pay damages or restitution, or court/defense costs.

### Doing a "Background Check" on Yourself

#### **Legal Background Check**

- ☐ Request information about detainers and warrants from paralegals in the community.
- ☐ Request legal aid assistance in the community.
- ☐ Arrange for someone on the outside to do a background check on you.

Employers and landlords often perform criminal and civil background checks. What they will find out about you varies by the search site. The most reliable search sites are <a href="NetDetective.com">NetDetective.com</a> and <a href="CourtRecords.org">CourtRecords.org</a>. Both charge about \$29.00 for a three-year membership.

You need to know what employers and landlords are going to see before they see it!

#### **Credit Background Check**

The Fair Credit Reporting Act (FCRA) requires several nationwide companies to provide you with a <u>free</u> copy of your credit report, at your request, <u>once every 12 months</u>.

Order your free report:

- 1.) Online <u>www.annualcreditreport.com</u>
- 2.) Phone 1-877-322-8228
- 3.) Mail Find the Annual Credit Report Form at <a href="https://www.annualcreditreport.com/cra/requestformfinal.pdf">www.annualcreditreport.com/cra/requestformfinal.pdf</a>

Send the completed form to:

Annual Credit Report Request Service P.O. Box 105281

Step Three: Things to Know about Your Conviction

## Question: Does your conviction affect reentry?

□ YES

If yes, you will need to work especially closely with the reentry counselor to identify resources. **Continue with Step 3.** 

My conviction does not affect where I live, the jobs I can apply for, my application public benefits, or my ability to obtain a driver's license. **Skip to Step 4**.

Many people report that they cannot find affordable housing, transportation, decent jobs, or treatment services; and that they don't know how to find them.

#### **Home Plan Planning**

- ☐ Request information on public housing from family members, friends, and community organizations.
- Have your family member, friend, or community organization begin the search with this HUD website. www.hud.gov/local/pa/working/ph/index.cfm
- ☐ The Public Housing Authority will not assist sex offenders find housing. Instead reach out to family, friends, and organizations in the community to get information on housing.

**MYTH**: Federal law bans all individuals with criminal histories from public housing programs.

**REALITY**: HUD requires all PHAs to perform criminal background checks. Permanent ban on public housing for two offenses:

- 1.) Conviction of meth production on properties of federally-funded housing.
- 2.) Individuals who have a lifetime registration under

Many states deny public housing to people with a history of violence and those with felony drug convictions.

A main reason for denying a public housing application is "false" information on the application.

Eviction can occur if a person receiving public housing benefits allows a convicted drug offender live with him or her within 2 years of their release.

Private landlords can reject applicants or evict residents for arrests or convictions.

PHAs can set different criminal record policies for each of their housing programs.
Contact your local PHA office to get more

	information.
Public Assistance (including food stamps)  ☐ Individuals cannot apply for public assistance while incarcerated. Seek outside assistance from family, friends, or organizations to obtain information on public assistance.	Federal law says that individuals with certain drug-related charges are banned from receiving public benefits, including public housing, cash assistance and food stamps.

### **Step Three: Things to Know about Your Conviction**

<u>Employment</u>	In Philadelphia, the "Ran
<ul> <li>PA DOC has employment programs in your institution that will assist with writing resumes and cover letters, job applications, skill building and course work. See your Counselor to review these programs.</li> </ul>	In Philadelphia, the "Ban the Box" law became effective July 2011. People with criminal records are no longer required to check off the 'criminal history' box on job applications. Those with a criminal record have an equal opportunity to complete a job application and one interview before discussing their criminal past.
□ Your institution may offer vocational courses in auto technician, masonry, construction, and more. Receive a nationally accredited certification when the course is completed. Speak with your Counselor to discuss vocational courses and eligibility requirements.	
Contact the Department of Labor & Industry in Harrisburg, PA to learn about the state laws that prevent people with criminal records from employment and about programs within the state that help ex- offenders get jobs.	Second Chance Ministries of Pennsylvania is a faith-based organization that provides spiritual support and employment resources for exoffenders. Search their
□ Look for a <u>new</u> 4-week Reentry program at your institution coming Fall 2012. In the first two weeks of the program you will learn basic computer skills, how to write a cover letter and resume, and participate in mock job interviews. The third week will cover money management from the FDIC 'Money Smart' program. And, the fourth week will review living skills, decision making, anger management, and goal setting.	offender-friendly employer database at www.scmpa.com.  Employers in Pennsylvania may only consider a job applicant's felony or misdemeanor convictions if they relate to the individual's suitability for
	employment. Occupational licensing
	agencies may consider any felony, but only job
	related misdemeanor
	convictions. The applicant is entitled to a
	written explanation if he
	or she is denied
	employment based upon criminal history, or

licensure based on a conviction.

#### Question 1: Do you have a "recovery" People leaving prison plan? report being scared by all they don't know or forgot □ YES about living in the I have a recovery plan that includes a plan to community. regain my community living skills, my need to work to pay bills, my parenting Some people were concerned about all the responsibilities, my ability to talk with men, choices that have to be women, and children, and my emotions. made and about paying for **Skip to Question 2.** all the choices. □ NO If you are unsure, continue with this step. **Recovery Plan** Some express concern about not knowing how to use the internet or ATM Request books on the internet and cards. searching the internet, The Internet for Dummies book is particularly good. Some employers require job applications to be completed and submitted ☐ Enroll in a computer class and practice. online. ☐ Request books and materials on how to Many people reported problems managing budget your money, save, use credit, money, using cashing and use checking accounts and ATM services that charge high cards. Practice budgeting and saving fees, and getting too many while in prison. credit cards and misusing them, and not knowing ☐ Get involved in any program or how to get or use a opportunity that brings you into contact checking account. with community members. Look into People report feeling like mentoring programs and look for ways an "alien" when they to talk with people on the outside to return to the community. People, places, and practice talking with people and learning situations have changed about community life. since being behind the wall. Nothing looks the ☐ Read the newspaper – learn about what same. Bus and train is happening in the outside world. tickets are purchased from machines, not people. ☐ Request self-help books on building self-People talk on cell phones confidence, a positive self-image, and everywhere. parenting. People report feeling like they need a "human upgrade". They need to get their feelings back.

"Real men have real

feelings."

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Step Four: "Get Real" with Community Living

### Question 2: Do you have a "good" reentry plan?

□ YES

I have a reentry plan that includes a self-care plan, a home plan, a career plan, a parole plan, and a social support plan, with a back-up plan in case things change. **Skip to Step 5.** 

□ NO

If you are unsure, continue with this step.

Some people are concerned about living up to the expectations of their mothers or children, and other people who gave them money or support while in prison.

People leaving prison report that things fall apart as they get close

fami	ntry Plan - You must ask for assistance from ly, friends, community organizations, or the ections Counselor to complete this section.	to leaving. Home plans are rejected by parole; family or friends change their minds; and
	Complete the Reentry Planning Form on next page and follow the plan.	employers don't have a job.
	Get information on all types of housing options.	People feel overwhelmed by what they need to do to get ready for the community.  People report not knowing the date of their release and can't make plans.
	Get information on communities that have public transportation.	
	Get information on communities that will help you stay away from trouble.	
	Get information about offender-friendly employers.	
	Get classified ads on jobs in the community where you will be living and send for information or apply by mail.	People report not having information about jobs or housing in the communities where
	Write a statement about your work ethic and send it with your job application.	they will be living.
	Get at least one job skill while in prison.	Getting a job requires sending lots of job
	Apply for union membership.	applications.
	Apply for apprenticeship programs.	Ask, search, ask, search
	Apply for admission to state-sponsored transition employment programs.	People leaving prison on parole report not knowing the rules for parole, who their parole officer will be, or how they will get to the parole office after release.
	Identify agencies that help people leaving prison on the outside.	
	Learn about parole supervision and contact your parole staff before leaving prison.	
		REMEMBER: You need a back-up plan and a back-up for the back- up plan. Things happen!!

you will need to prepare for living in the community. Search the County Resource Directory at the prison library for agencies that help people leaving prison or that can provide housing and job information. The County Resource Directory has information on housing, parenting, and family reunions. Find the County Resource Directory in the "Reentry" section of the prison library. Talk to each other about programs available in different communities or about resources that are available to help people with food, clothing, jobs, transportation, and housing.

**REMEMBER:** Do not count on the DOC to provide <u>all</u> the information that

#### Reentry Planning Form

Do you have proof identification?	<ul> <li>□ Birth Certificate</li> <li>□ Social Security Card</li> <li>□ Current driver's license or non-driver photo identification</li> </ul>
Do you have a home plan?	Check the Plan A option that best
Goal: Find a safe and stable place to live. A place that keeps you away from bad influences and that gives you privacy to	describes your housing arrangements and have your Plan B ready!
deal with the "Stuff" of returning to the community.	☐ Plan A: Safe, stable place to live
Goal: Know the things and behaviors that get you in trouble. Know your risk factors	☐ Plan B: Safe, stable place to live
and then manage them in smart ways.  Trouble doesn't just happen, you let it	☐ Plan A: Safe, temporary place
happen!	☐ Plan B: Safe, temporary place
Goal: Have a back-up plan. Things happen, so	
plan for it.	☐ Plan A: Risky, temporary place
Goal: Living with family can be stressful.  Understand what is expected of you before living with family. Some things don't change so plan for it	☐ Plan B: Risky, temporary place

Do you have a career plan?  Goal: Find a living wage job. A job that pays enough to pay your bills, fines, day-to-day living expenses, and savings. Your first job out of prison is a stepping stone.  Establish your reputation as a good employee and use your reputation and skills	Check the Plan A option that best describes your employment arrangements and have your Plan B ready!  □ Plan A: Living wage job with benefits	
to get a better job.  Goal: Find a career that will provide satisfying work. Look into employment counseling to identify careers that interest you and what you need, to get that type of job.  Goal: Think about more education or	<ul> <li>□ Plan B: Living wage job with benefits</li> <li>□ Plan A: Living wage job with no benefits</li> <li>□ Plan B: Living wage job with no benefits</li> </ul>	
<ul> <li>vocational training. Getting a better paying job requires schooling and training. Think about night school, online classes, or apprenticeship programs. Invest in your abilities!</li> <li>Goal: Have a back-up plan. Things happen, so plan for it.</li> </ul>	<ul> <li>Plan B: Living wage job with no benefits</li> <li>Plan A: Minimum wage job with benefits</li> <li>Plan B: Minimum wage job with</li> </ul>	
Goal: Get health insurance and other benefits. Getting sick is expensive. You can lose a job or run up large medical bills. Look for jobs that offer health insurance and sick days, as well as other employee benefits.  Goal: Build your reputation as an employee. Identify the characteristics that you want to define you as an employee and then perform you job that way. (Do you want to be known as trustworthy? Reliable? Smart? Skilled?) You are in control of your	benefits  Plan A: Minimum wage job with no benefits  Plan B: Minimum wage job with no benefits	
reputation!  Reentry Planning Form		
Do you have a parole plan?	☐ Know your general and	
If you are going on parole upon release, you will rece	specific conditions	

Do you have a parole plan?	☐ Know your general and
If you are going on parole upon release, you will receive a green sheet prior to release.	specific conditions   Know the name of your PO
Goal: Know your stipulations before release.	and the name of your ro
Find out before you leave what programs you are required to complete as a condition of parole and what you are required to do and not to do to be compliant with parole stipulations.	☐ Know the address and phone number of the Parole Office where you will have to report
<b>Goal:</b> Meet your parole staff before release. Get right with your PO before you leave prison. Introduce yourself to the parole staff and ask questions about what is expected.	☐ Make travel plans to get to the Parole Office on the

Goal: Prepare for your first meeting with your PO. Prepare for the fact that your PO will not be prepared for your arrival. You will likely have to wait to see your PO. When you finally meet him/her, expect disinterest and burn-out. It is not about you! It is about the job for them. Don't this your issue. Just listen and be respectful. Your PO will not be your friend but he/she doesn't need to be your enemy. Just do what needs to be done and get with living!	day of release.  ☐ Option 1: Have a plan for working your PO  ☐ Option 2: Just react to your PO and to the situation at the parole office
Do you have a social support plan?	☐ Have at least two people
Goal: Have people you can count on. It "takes a	you can count on for help.
village" to return successfully to the community.  Look for many sources of support and	☐ Have a mentor
encouragement.	☐ Know where you can find
<b>Goal: Expect to give and receive help.</b> Everyone in the community is struggling to make ends meet. Nothing is free and easy. Find ways to give	other people for support – church, AA/NA, self-help groups.
back while you are receiving help. Show appreciation with words and actions.	☐ Arrange for a temporary AA/NA sponsor before you
Goal: Be patient with others. Things take time.  Getting frustrated and showing it will not make things happen faster or easier. Use your time productively while you wait – look into other opportunities, educate yourself, and work on	leave prison  ☐ Know at least two ways that you can give back to others who help you
other goals. Remember treating other with kindness, respect, and understanding increased their willingness to work with you. You want people to want to help you, hire you, and rent to you and love/like you.	<ul> <li>Know how to use time constructively and productively while you wait</li> </ul>
If you attend drug and alcohol counseling/treatment, speak to a Peer Support Specialist about attending AA/NA meetings in the community.	<ul><li>☐ Know how to treat people so they will want to help you</li><li>40% of the prison population</li></ul>
If Peer Support Specialists are not available in your institution, contact the Reentry Office at Central Office.	in PA has mental health issues. 70% have drug/alcohol issues.

### **Reentry Planning Form**

Recliefy Flaming	1 01111
Do you have an "idle time" plan?	
Goal: Plan things to do during "idle time". Idle time is when you have downtime or waiting time. Identify a list of activities that will keep you busy and focused when you are not working or taking care of responsibilities. Idle time is one of your biggest risk factors!	☐ Have a list of things to do when you have idle time that will keep you out of and away from trouble.
Goal: Have a list of places where you can go when you get lonely or feel bored. Some people or places will remind of your old ways and habits that brought you to prison. Engage your mind and think of alternatives for yourself. Don't be a victim of old habits. Choose to be in control of your destiny! Find new places and people that will keep you focused on your goals of living successfully in the community. Remember that you can help others - consider volunteering to use your expertise to help others.	☐ Have a list of places you can go to be with people or around positive influences.
Other Goals:	

Reentry Planning Form

#### Do you have a self-care plan? ☐ Review Medicaid and other public health programs with the Corrections Counselor before Goal: Be, act, and stay healthy. Being healthy includes eating healthy foods, leaving prison. exercising to maintain a healthy weight, ☐ A professional in the taking medications for chronic conditions as community can request a copy prescribed, keeping treatment of your medical records with appointments, getting a good night's sleep your signed permission. DOC regularly, and practicing positive (can-do) will not release your medical thinking. Basically, whatever you tell your records to you upon re-entering children to do, follow that advice in taking the community. care of yourself. ☐ Know where the free clinics are in the community where you Goal: Cope with stress in positive ways. Stress is part of life. How you deal with it is will be living so you can fill what matters. Healthy stress management prescriptions and be seen without insurance. includes finding ways to talk about it or understand it, calming yourself down ☐ Identify a list of healthy foods through positive self-talk, staying focused and plan how to get them into on positive things and goals, having your diet someone to call if your thoughts and feelings are in crisis, and remembering Set a healthy weight goal for stress is about life situations, not about your yourself and get a plan to reach worth as a person. that weight. ☐ Develop an exercise plan (walk Goal: Feel and manage your emotions. Real 30 minutes every day). Focus people have real emotions. They have on exercise that increases your emotions of grief, sadness, hurt, love, heart rate. excitement, anxiety, loneliness, bravery, envy, kindheartedness, disappointment, ☐ Develop a stress management plus many more. Feeling emotions requires plan an ability to manage them. Managing emotions means that you are in control of ☐ Practice stress management in them, not them in control of you. your daily life ☐ Learn positive thinking from **Goal: Practice good decision making.** Good people - watch and learn from decision making means that you consider people who stay positive the consequences before you and that you choose to "pay" the consequences for your ☐ Label your emotions when you actions before you act. Good decision feel them and choose how to making is about thinking before you act and manage them considering alternatives before acting. Good ☐ Learn emotion management decision making requires being patient, from people who feel and who thoughtful, having goals and priorities to consider while making decisions, and are successfully managing their learning to be flexible. It is about emotions considering what is best for you today, ☐ Think before you act in your tomorrow, next year, as well as how what is daily life. Consider the best for you affects people you love and are

responsible for.

consequences and ask whether

this is the future you want for

	yourself and for others who care about you and counting on you
	Know when the best action is to let it go without getting involved

#### Step Five: Getting "You" Ready for Community Living

Question 1: Are you ready for community living?   YES  I am confident that I have done everything I can to get myself ready to live responsibly, healthy, and productively in the community. Skip to Step 6.  NO  Continue with this step.	People report not being able to get themselves ready for the community in days or weeks.  Many people said that getting ready for the community after prison begins on the first day inside prison.  Waiting for things to happen for you is the first sign that you will return to prison after release.
	alter release.
Get a Plan and Follow It	
<ul> <li>Think about the kind of life you want for yourself and your family after prison</li> </ul>	People report the characteristics of their "new selves" in roles like
☐ Think about the types of characteristics that you want to describe you as a person, son, daughter, partner, employee, person, friend, neighbor, and citizen	parent, son, daughter, partner, person, friend, neighbor, and employee are:
☐ Think about your legacy and what you want to leave behind at the end of your life	Reliable Trustworthy Responsible Mature
☐ Think about the people you respect and admire - what is it about them that you respect and admire?	Confident Accountable
☐ Think about what gives you hope and encourages the best in who you are	Dependable Understanding Loving
☐ Imagine the life that you want for yourself and work towards it every day and with every decision	Thoughtful Respectful Trusting Honest
$\square$ Plan to be the person who you respect and admire	Independent
☐ Complete the Reentry Planning Form and follow the plan	Focused Driven Industrious Goal- oriented
<ul> <li>Get into a vocational training program that gives you skills that lead to a living wage job in the community</li> </ul>	Good-humored/Funny
<ul> <li>Invest in your abilities to read, write, and speak effectively</li> </ul>	People report the characteristics of their <b>"old</b>
☐ Learn something new every day	selves" include:
$\square$ Think about others and their feelings	Irresponsible Bitter Slacker Angry

☐ Learn to appreciate what you have and the things that make you feel appreciated	Stupid Unfocused Unfaithful	Unloving Depressed Liar
☐ Learn to give	Lazy Thief	Selfish Uncaring
☐ Find meaning and opportunity in every experience	Drug addict Worthless	Impulsive Scary

# Step Five: Getting "You" Ready for Community Living

Question 2: Do you qualify for public benefits?		
**To be completed AFTER you are refamily or friends.**	eleased with help from	
Social Security Benefits		
<ul> <li>Contact the Social Security Administration</li> <li>Office to request information on the eligibility and ineligibility conditions for these benefits.</li> </ul>	Social security benefits are for people 62 years old or older.	
☐ Visit their website at <u>www.ssa.gov</u>		
$\square$ Call with questions at 1-800-772-1213		
Social Security Disability Benefits		
<ul> <li>Contact the Social Security Administration</li> <li>Office to request information on the eligibility and ineligibility conditions for these benefits.</li> </ul>	Social security disability benefits are based on work history and disability.	
☐ Visit their website at <u>www.ssa.gov</u>		
$\square$ Call with questions at 1-800-772-1213		
Supplemental Security Income		
<ul> <li>Contact the Social Security Administration</li> <li>Office to request information on the eligibility and ineligibility conditions for these benefits.</li> </ul>	Supplemental security income is based on financial need and disability age.	
☐ Visit their website at <u>www.ssa.gov</u>		
$\square$ Call with questions at 1-800-772-1213		
Search for a local Social Security Office at <a href="https://secure.ssa.gov/apps6z/FOLO/fo001.jsp">https://secure.ssa.gov/apps6z/FOLO/fo001.jsp</a>		
Notes:		

#### **Step Six: Getting and Staying Healthy**

Question: Is your health in order?	People leaving prison report that they have
☐ YES  My health, mental health, and teeth are in good shape and I don't have any concerns about needing any services related to medical, mental health, or dental problems or substance abuse services in the community. Skip to Step 7.  1.0.  1.1.	some type of chronic medical problem, like hypertension diabetes, asthma, HIV/AIDS, that requires follow-up treatment and medication in the community.
□ <b>NO</b> Continue with this step.	Some people leaving prison report needing follow-up treatment for mental health (for example, depression, PTSD, anxiety) and substance abuse problems.
Getting your health ready for reentry	People inside prison have a constitutional
☐ Talk with the Facility Health administration at the institution about medical appointments to get chronic and acute medical problems treated while inside prison	right to receive medical and mental health treatment. This right does NOT follow the person into the
☐ Talk with the Psych department at the institution about mental health appointments to manage problems related to depression, trauma, anxiety, or other types of emotional problems.	Teeth matter! They affect your appearance and your confidence.
☐ Talk with your Corrections Counselor or Facility Health administration at the institution about dental appointments to get teeth repaired or to request dentures for teeth that have been extracted or lost while inside prison.	Most prisons have a policy to release people with at least a two week supply of essential medications.
Learn about the prison's policy regarding releasing people with a supply of medications for chronic medical problems. Arrange to qualify for receiving a supply of medications at release for all medications needed to manage health and mental health problems.	Access to health and mental health services in the community depends in the ability to pay. Seek out Free
<ul> <li>Seek out Free Clinics or obtain information about prescription plans or health insurance plans for people leaving prison.</li> </ul>	Clinics until you are able to pay for these services.

### **Step Six: Getting and Staying Healthy**

Getting your medical records in order  ☐ A professional in the community can request a copy of your medical records with your signed permission. DOC will not release your medical records to you upon re-entering the community.	Maintaining health requires having documentation on medical treatments and medications that can be provided to community-based professionals.  Most DOCs will provide medical records upon request, but only for medical professionals in the community.
Protecting your health on the outside	
☐ Find the location of the nearest AA/NA meeting prior to release.	People leaving prison report lots of temptations, especially
<ul> <li>Arrange for a temporary AA/NA sponsor before leaving prison.</li> </ul>	during the first few hours and days after release.
Seek assistance from your Peer Support Specialist about finding Alcoholics Anonymous and Narcotics Anonymous in the area where you will be living. If your institution doesn't have a Peer Support Specialist, contact the Reentry Office at Central Office. NA has a toll free number, 1-800-922-6587 which is answered by a 12 Step volunteer who will provide information or a recording machine will answer and give the day, times and locations of area meetings plus the first name and telephone numbers of members that you can call for more information.	Getting support to stay sober and to control the temptations is critical to staying sober and enjoying your freedom.

#### **Step Seven: Getting your Family Ready for Your Return**

Question: Is your family ready for "you"?	People leaving prison report that they rely most on mothers girlfriends, and adult children for help.
I have talked with my family about m plans, their plans for me, and about h have changed since being in prison a about what I need them to do to help	now I providing a place to live, transportation, clothing, and
be who I am now, and not return to w was before prison. <b>Skip this step.</b>	Many nagala kanakt taaling
□ NO	their incarceration and they should be helping now.
Think "Real" About Living with Family	People report needing their family for everything.
<ul> <li>Think about the kind of relationship you've with your family in the past</li> </ul>	
How does the family member that you plan live with support you? Push your buttons?	overwhelmed by their family's
Think about what you can reasonably experience from your family.	One person reported that
☐ Think about what you are comfortable asking them for	prison. Old rules and
☐ Think about how long you can count on have them support you	rules and expectations.
$\square$ Think about what you need to give them	Some people feel guilty about imposing their needs on their
Think about what they have already given to while you were in prison and how your need affect their schedule, budget, and privacy.	Canaa maanla saa fansily aa tha
Help Family Understand You as a Parolee/Ex-Prison Inmate (Have your Pa Officer help you with this)	Family often doesn't understand why you are not ready to work on the first day, week, or month after prison.
<ul> <li>Explain to your family what parole means i terms of staying out of prison</li> </ul>	understand why you have to in
Explain that violating curfew ro doing thing are not allowed can send you back to prison	n for Knocks on the door at 3:00am.
the rest of your sentence  Explain that you need time alone to think a	Family often doesn't understand why you want to stay in your room or why you

<ul><li>and understand how prison has changed you and how the community has changed while you were in prison</li><li>□ Explain that you need time to feel again</li></ul>	stay by yourself. Family often doesn't understand why you seem different.
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# **Step Seven: Getting Your Family Ready for Your Return**

Get a	Family Plan	Family wants to know what your plans are and how long
wi yo to ex be ar re	efore leaving prison put a family plan together ith your family. In the plan, identify what you ill need form them and for how long, and how ou will contribute to the family. Alco, ask them be clear about "house" rules and their expectations for you. Indicate when you plan to be independent (have a job and your own place) and when you will resume your parenting exponsibilities. Also, get a plan for managing onflict and frustration before it happens!	you will be staying with them.  They want to know when you will take over parenting your children, paying rent, buying food, doing chores, moving out  Reconnecting with children is hard. They have grown up without you while you were in
pr cc or ar gu ha	earch the County Resource Directories in the rison library for agencies that provide family bunseling on a sliding fee scale. Reentry is hard a children. Reconnecting emotionally is difficult and can be painful. Find someone who can help uide the process so that you and your family ave the best chance of loving and living agether.	prison. Many people report that their children are angry with them and resentful.  Children have expectations about you and you have expectations about them.  Often these expectations are not the same and cause conflict, disappointment, and
su 42 m	ncourage your family to contact Al-Anon for upport. They can call 1-888-4AL-ANON (1-888-25-2666) Monday thru Friday, 8am - 6pm for eeting information or information on ww.alanon.alateen.org.	hurt.  Families can learn to help support your recovery from addiction through Al-Anon.
☐ Fii	Mentor  Ind a mentor who you can talk openly and conestly with about challenges and struggles ith life, family, and self.	People leaving prison report that they need a mentor - someone they trust and respect and can talk straight to them.

#### **Basics on Searching the Internet**



Type in Search Terms

Google Search | I'm Feeling Lucky |

Searching the Internet is easy and very fast. There are many search engines. But Google and Yahoo are the most common. The Google site is displayed above.

Free computer access is available at the public library. There will be instructions at the library on how to turn the computer on and get to the internet. Ask the librarian if you have difficulty.

Once you are on the Google website, type search terms into the box and then move the cursor to Google Search (or "GO" on some sites) and click the mouse.

Topic of Interest	Search Terms
	Jobs for Felons
Job Opportunities for Felons	Felon-Friendly Employers
	Employment ex-offenders
Jobs for Felons in Pennsylvania	Jobs for Felons in Pennsylvania
	Employment Ex-Offenders Pennsylvania

## **Resources for People Leaving Prison**

The internet is the best source of information on resources available to help people leaving prison. Although most people inside prison do not have access to the internet, it is important to know that there are websites you can search when you return to the community. Below are some resources by category.

#### **Employment**

- 1. Federal Bureau of Prisons: Ex-Offender Employment Resources
  Federal Bureau of Prisons provides employment resources to government funded agencies and has an employment information handbook.

  http://www.bop.gov/inmat\_programs/itb\_references.jsp
- 2. **Impact Services** offers assistance with reentry services in employment, health referrals, transitional housing, and education classes.



www.impactservices.org/employment/reentry/php

- 3. National HIRE Network provides information on state-specific government agencies and community-based organizations to help individuals with criminal records. These agencies and organizations may be of assistance in providing jobrelated and legal services, answering questions arising out of having a criminal record, or offering referrals to other useful organizations. <a href="https://www.hirenetwork.org">www.hirenetwork.org</a>
- 4. iSeek: Employment Resources for Ex-Offenders

iSeek is a website with information on careers, education and job resources. It has articles on career choices, career skills, barriers to employment, job searching, and job training and education.

http://www.iseek.org/guide/exoffenders/index.html

### **Housing**

- 1. **Impact Services** offers assistance with re-entry services in employment, health referrals, transitional housing, and education classes.

  www.impactservices.org/employment/reentry/php
- 2. **Transitional Housing** provides resources for supportive housing along with drug and alcohol treatment for selective locations.

  <u>www.transitionalhousing.org/state/pennsylvania</u>

#### Appendix B

#### Legal

- The Pennsylvania Prison Society is a social justice organization advocating on behalf of prisoners, their families, and formerly incarcerated individuals. They offer re-entry services and programs. www.prisonsociety.org
- 2. **American Civil Liberties Union of Pennsylvania** is dedicated to defending and guarding individual rights and personal freedoms. They are involved in protecting prisoners' rights.

  www.aclupa.org
- Community Legal Services of Philadelphia help residents obtain equal access to justice by providing advice and representation in civil legal matters and advocating for individual rights. <a href="https://www.clsphila.org"><u>www.clsphila.org</u></a>
- 4. **National HIRE Network** provides information on state-specific government agencies and community-based organizations to help individuals with criminal records. These agencies and organizations may be of assistance in providing jobrelated and legal services, answering questions arising out of having a criminal record, or offering referrals to other useful organizations.

  www.hirenetwork.org
- 5. **PA Legal Aid Network** provides free legal services and direct client services to low-income Pennsylvanians. <a href="https://www.palegalaid.org">www.palegalaid.org</a>

## Community

- X-Offenders for Community Empowerment provides a forum for ex-offenders to become change agents in mobilizing the community to address issues threatening healthy family and community life. <a href="https://www.x-offenders.org"><u>www.x-offenders.org</u></a>
- CRESC (Capital Region Ex-Offenders Support Coalition) is a reentry focused organization that offers mentorship and workforce development. www.reentrynow.org
- 3. **Open, Inc.** provides information and resources to people leaving prison, including names of support organizations for family members.

  www.openinc.org/consulting.html

 Esperanza is a Hispanic, faith-based organization helping serve the needs of all individuals in the community. www.esperanza.us

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Appendix C

## Rights and Restrictions for Ex-Offenders in Pennsylvania

There are some limitations on access to employment and other community services. Below are resources that provide information on the rights of exoffenders.

### **Employment**

Community Legal Services of Philadelphia provides electronic documents explaining the limitation of employment that includes a list of restricted occupations and a handout of employment rights.

www.clsphila.org/Content.aspx?id=552

## **Housing / Public Benefits**

Community Legal Services of Philadelphia provides legal information on family advocacy, public benefits, and public housing.

www.clsphila.org/Content.aspx?id=259

#### **Sex Offense Laws**

Sex Offender Resources provides links on sex offense laws, statistics, and information. <a href="https://www.sexoffenderresources.com/pennsylvania/">www.sexoffenderresources.com/pennsylvania/</a>

www.pameganslaw.state.pa.us

www.meganslaw.state.pa.us

# How to Apply for Public Assistance and Public Benefits

## **About Social Security Benefits**

Social Security and/or Supplemental Security Income (SSI) benefits are suspended when individuals are confined to jail or prison.

- For Social Security Beneficiaries, benefits remain suspended until the inmate is released.
- For SSI beneficiaries, benefits are terminated when the individual is incarcerated for a year or more.

Individuals need funds to cover living expenses when they are released from prison. To help make a successful transition back into the community, benefits need to be started as soon as possible.

#### How soon can benefits be started after release?

The amount of time it takes to start benefits depends on the individual's specific situation.

- If benefits have only been suspended, Social Security usually can restart them without much delay.
- If benefits have been terminated, it can a few months before benefits resume.
- If the individual was not previously entitled to benefits and is claiming disability, a new application and disability determination are required. In this situation, it could take from three five months to make a decision about the person's disability.

## Is there a way to rush benefit payments?

By following a special procedure before release, Social Security can pay benefits much sooner. This process is called the Pre-release Procedure.

## How does the prerelease procedure work?

When an institution has a prerelease agreement with Social Security, the Social Security Administration can:

- Begin processing an inmate's application up to several months before the scheduled release date.
- Make a determination of possible eligibility and payment amount based on the inmate's expected circumstances after release
- Start paying benefits shortly after the inmate is released from the institution.

When notified by the institution, Social Security will follow this procedure if the inmate is likely to be eligible for benefits within 30 days of the scheduled release date.

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Appendix D

# How to Apply for Public Assistance and Public Benefits

## **About Social Security Benefits**

#### How can institutions establish a prerelease agreement?

Either the local Social Security office or the institution may begin a discussion about setting up a prerelease agreement. The prerelease agreement:

- May be an informal verbal agreement, or
- May be a written agreement signed by both parties.

What are the responsibilities of each party?

Social Security's responsibilities

In a typical prerelease agreement, the Social Security office will

- Provide guidelines about what evidence is need
- Provide a contact person to assist the institution and the inmate in applying the prerelease procedures
- Process claims and reinstatements timely
- Notify the institution promptly when Social Security has made a decision about the inmate's eligibility for benefits.

Institution's responsibilities

The institution would agree to:

- Notify Social Security of individuals scheduled for release in the near future who may be eligible for benefits
- Provide current medical evidence for the inmate including a statement about the inmate's ability to handle funds
- Provide Social Security with the anticipated release date
- Notify Social Security as soon as the individual is released.

## What are the advantages of a prerelease agreement?

 Allows both parties to streamline the process for starting/restarting benefits promptly after an inmate is released

- Facilitates the inmate's return to the community by providing him/her with an adequate source of income
- Could serve to deter recidivism.

For more information about setting up a prerelease agreement, contact the local Social Security office. Search for local offices at <a href="www.ssa.gov">www.ssa.gov</a>.

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Appendix D

# How to apply for Public Assistance and Public Benefits

NOTE: Appendix D can only be completed AFTER your release. DOC will be unable to help you with this.

## How to apply for **Public Assistance Funds**?

Apply for public assistance funds at your local public assistance office. Check the phone book for locations and make sure to bring the required documents with you.

#### **Instructions**

- **STEP 1:** Understand that public assistance is provided to assist people in becoming financially stable.
- **STEP 2:** Know that there is a "welfare-to-work: policy in effect that requires participants in public assistance programs to undergo job training and to find work.
- **STEP 3:** Realize that in order to qualify for assistance, you cannot exceed certain income and asset limits.
- **STEP 4:** Apply for public assistance funds at your local public assistance office, which is probably located at or run by your local department of human services or social services. If you do not know where to go, look in the phone book for this department and ask them where to apply.
- **STEP 5:** Bring proof of identity, proof of income (including any benefits you or anyone in your household receives), social

security numbers for all members of your household, proof of any financial assets such as bank accounts, home ownership, etc.

- **STEP 6:** Fill out the paperwork you are given and ask for help if you cannot complete it on your own.
- **STEP 7:** Recognize that you may be able to get emergency assistance if you have suddenly become homeless.
- **STEP 8:** Ask about applying for food stamps, free school breakfasts and lunches for your children, and Medicaid as well.

Source: eHow: How to do everything website. www.ehow.com

# How to apply for Public Assistance and Public Benefits

NOTE: Appendix D can only be completed AFTER your release. DOC is unable to help you with this.

## How to apply for **Social Security Disability Benefits**?

When applying for Social Security Disability benefits you will need to bring evidence that you are disabled from doctors and hospitals that have treated you.

#### **Instructions**

- **STEP 1:** Understand that you are eligible for Social Security Disability (SSD) as soon as you are disabled, but your benefits will not begin until six months after the disability began.
- **STEP 2:** Know that you will not be eligible for SSD if you earn more than \$500 per month on average.
- **STEP 3:** Call the Social Security Administration at (800) 772-1213 or visit your local office for an application.
- **STEP 4:** Bring original or certified copies of your birth certificate, social card, W-2 forms, medical records, and lab reports.
- **STEP 5:** Provide the names and addressed of all doctors, hospitals and clinics that have treated your disability.
- **STEP 6:** Include a history of where you have worked in the past five years.
- **STEP 7**: Consider that you may be able to apply for similar benefits under Supplemental Security Income (SSI) instead of SSD. SSD eligibility is based on your work history and disability, while SSI eligibility is based on financial need.
- **STEP 8:** Realize that benefits are not automatic and are given only after your case is carefully reviewed. Only certain types of disabilities are eligible for benefits.

## Tips & Warnings

- If your claim is denied, hire an attorney for an appeal.
- Search for a local office at <a href="www.ssa.gov">www.ssa.gov</a>

Source: **eHow:** How to do everything website. <a href="www.ehow.com">www.ehow.com</a>

# How to Apply for Public Assistance and Public Benefits

NOTE: This page can only be completed AFTER your release. DOC is unable to help you with this.

## **How to Apply for Social Security Benefits?**

To apply for Social Security benefits you need to show proof of age, citizenship and identity. The Social Security Administration's website has information online, including a list of offices near you.

#### **Instructions**

- STEP 1: Apply for Social Security Benefits three months before you want to receive them.
- STEP 2: Understand that you can begin to receive your benefits at age 62, but they will be paid at a reduced level until age 65.
- STEP 3: Call the Social Security Administration at (800) 772-1213 or visit your local office for an application.
- STEP 4: Complete the application and ask office personnel for assistance you there is something you don't understand.
- STEP 5: Take original or certified copies if your Social Security card, birth certificate, W-2 form or self-employment tax return and proof of citizenship. If you apply by mail, you will need to mail these forms with your applications. Ask for the return of any originals.
- STEP 6: Have the name of your bank and account number with you so that your benefits can be directly deposited.

Source: **eHow:** How to do everything website. <a href="www.ehow.com">www.ehow.com</a>

# How to Apply for Public Assistance and Public Benefits

NOTE: This page can only be completed AFTER your release. DOC is unable to help you with this.

## About Supplemental Security Income

SSI is a federal program that provides monthly cash payments to people in need. SSI is for people who are 65 or older, as well as for blind or disabled people of any age, including children.

To qualify you also must have little or no income and few resources. This means that the value of the things you own must be less than \$2,000 if you are single or less than \$3,000 if you are married. The value of your home does not count if you live in it. Usually, the value of your car does not count. And the value of certain other resources, such as a burial plot, may not count either.

To receive SSI, you also must apply for any other cash benefits you may be able to get.

You must live in the United States to receive SSI. If you are not a U.S. citizen, but you are lawfully residing in the United States, you still may be able to receive SSI. For more information, search <a href="www.ssa.gov">www.ssa.gov</a> for Supplemental Security Income for Noncitizens (Publication #05-11051).

The state of Pennsylvania adds money to the federal SSI payment. A single payment that includes both the federal SSI payment and the supplement from Pennsylvania is issued to residents of domiciliary care homes and personal care boarding homes.

If you live independently, in someone else's household or in a Medicaid facility, you receive a separate payment from Pennsylvania in addition to your federal SSI payment.

## How to apply for SSI?

You can complete a large part of your application by visiting <a href="www.ssa.gov">www.ssa.gov</a>. You can also call the Social Security Administration toll-free at 1-800-772-1213 to ask for an appointment with a Social Security representative.

If applying in person, bring your social security card; proof of citizenship; birth certificate; information about the home where you live, such as the mortgage or lease and landlord's name; income information, like pay

stubs and your bank account; the names, addresses and telephone numbers of doctors, hospitals and clinics that you have been to – if you are applying because you are disabled or blind.

## **How to Apply for Medicaid**

NOTE: Appendix E can only be completed AFTER your release. DOC is unable to help you with this.

## How to apply for **Medicaid**?

To apply for Medicaid you need to contact your social services department and show proof of your financial need.

#### **Instructions**

- STEP 1: Understand that Medicaid is a state-run program that provides medical insurance for low-income people. In Pennsylvania you may be eligible for Medicaid if you are an infant, a child, pregnant, or a parent of a child and your family income meets the Medicaid income standards.
- STEP 2: Know that if you receive SSI (Supplemental Security Income) from the Social Security Administration, you will probably qualify for Medicaid.
- STEP 3: Recognize that there have been recent limits place on this program at the federal level, so the benefits are not as wide as they used to be.
- STEP 4: Contact your state Department of Public Welfare. This agency provides food stamps and financial assistance.
- STEP 5: Ask for a Medicaid application. You will need to complete the application in the office.
- STEP 6: Bring your birth certificate, driver's license, pay stubs, Social Security card, proof of address, proof other insurance if you have it, and information about any bank account you have.
- STEP 7: Be prepared to answer questions about your finances. Eligibility is based on your income level.
- STEP 8: Ask office personnel for assistance if you do not know how to complete the form.
- STEP 9: Request assistance at your home if you would like to apply but are unable to leave home.

You can also apply online at <a href="https://www.humanservices.state.pa.us/compass.web/CMHOM.aspx">www.humanservices.state.pa.us/compass.web/CMHOM.aspx</a>

Source: eHow: How to do everything website. www.ehow.com

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Appendix F

## **Federal Bonding and Tax Credits**

## Fidelity bonding Services Are User-Friendly

- NO bond approval processing-local staff instantly issue bonds to employers
- NO papers for employer to sign to obtain free bond incentive for job hire
- NO follow-up and NO termination actions required for bond issued
- NO deductible in bond insurance amount if employee dishonesty occurs
- NO age requirements for bondee other than legal working age in State
- NO other U.S. program provides Fidelity Bonding services
- NO Federal regulations covering bonds issued
- ANY job at ANY employer in ANY State can be covered by the bond

#### What Is Fidelity Bonding?

- Insurance to protect employer against employee dishonesty
- · Covers any type of stealing: theft, forgery, larceny, and embezzlement
- In effect, a guarantee of worker job honesty
- · An incentive to the employer to hire an at-risk job applicant
- A unique tool for marketing applicants to employers
- DOES NOT cover 'liability" due to poor workmanship, job injuries, work accidents, etc.
- Is NOT a bail bond or court bond needed in adjudication
- Is NOT a bond needed for self-employment (contract bond, license bond or performance bond)

## Why Is Fidelity Bonding Needed for Job Placement?

- Employers view ex-offenders and other at-risk job seekers as potentially untrustworthy workers, thereby, denying them job-hire
- Insurance companies will not cover risky job applicants under commercial Fidelity Bonds purchased by employers to protect themselves against employee dishonesty
- Anyone who has ever "committed a fraudulent or dishonest act" is deemed NOT BONDABLE by insurance companies, a situation leading to routine denial of employment opportunities for such persons

- Being NOT BONDABLE is a significant barrier to employment possessed by the hardest-to-place job applicants; this barrier can be eliminated only by The Federal Bonding Program
- Job bonding enables the employer to "obtain worker skills without taking risk"
- Persons who are NOT BONDABLE can ultimately become commercially BONDABLE by demonstrating job honesty during the 6 months of bond coverage under the Federal Bonding Program (such commercial bonding will be made available by the Travelers Casualty and Surety Company of America; referred to hereafter as TRAVELERS)

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## Who Is Eligible for Bonding Services?

- Any at-risk job applicant is eligible for bonding services, including: exoffenders, recovering substance abusers (alcohol or drugs), welfare
  recipients and other persons having poor financial credit, economically
  disadvantaged youth and adults who lack a work history, individuals
  dishonorably discharged from the military, and others
- · Anyone who cannot secure employment without bonding
- All persons bonded must meet the legal working age set by the State in which the job exists
- Self-employed persons are NOT ELIGIBLE for bonding services (bondee must be an employee who earns wages with Federal taxes automatically deducted from paycheck)
- Bonds can be issued to cover already employed workers who need bonding in order to (a) prevent being laid off, or (b) secure a transfer or promotion to a new job at the company
- Bonding coverage can apply to any job at any employer in any State

## How Can Bonds Be Accessed Under the Federal Bonding Program?

- Any organization is now eligible to deliver bonding services under The Federal Bonding Program; for many years bonding services were almost exclusively delivered by the State Employment Service
- All organizations issuing Fidelity Bonds must be "certified" to do so by The Federal Bonding Program
- The Fidelity Bonds issued to employers covering at-risk applicants are made available exclusively to The Federal Bonding Program by Travelers which is not duplicated by any other U.S. program
- Bonds are issued instantly to be in effect the day that the applicant is scheduled to start work; the bonds are self-terminating (no termination paperwork needed), and the employer does not sign any papers in order to receive the bond free-of-charge

- The bond insurance issued ranges from \$5,000 to \$25,000 coverage for a 6-month period with no deductible amount (employer gets 100% insurance coverage); when this bond coverage expires, continued bond coverage can be purchased from TRAVELERS by the employer if the worker demonstrated job honesty under coverage provided by The Federal Bonding Program
- Bond can be issued to the employer as soon as the applicant has a job offer with a date scheduled to start work

THE McLAUGHLIN COMPANY • 9210 Corporate Blvd., • Suite 250 • Rockville, MD 20850

PHONE: 800.233.2258 or 202.293.5566

Source: www.bonds4jobs.com/highlights.html

## **Federal Bonding and Tax Credits**

#### **WORK OPPORTUNITY TAX CREDIT (WOTC)**

www.uses.doleta.gov/wotcdata.asp

The Work Opportunity Tax Credit (WOTC) is a tax credit that functions as an incentive to employers who hire people with certain criminal records. The credit can provide up to \$3,000 per person per year in tax breaks for a full-time employer. The WOTC can also apply to an individual working part-time or completing summer youth work.

The WOTC is available to employers who employ people from one of eight targeted groups, including "qualified ex-felons." A "qualified ex-felon" is defined as an individual who (1) has a state or federal felony conviction; (2) is a member of an economically disadvantaged family and (3) is hired within one year of release from prison or from date of conviction.

****Your ideas to improve the Manual

# Please send this completed page to:

Center for Behavioral Health Services & Criminal Justice Research 176 Ryders Lane New Brunswick NI 08901